

**AGREEMENT**

**Between**

**CHARTWELLS SCHOOL DINING SERVICES  
A Division of Compass Group USA, Inc.  
For the Cafeteria Operation at Midland, MI School District**

**and**

**SERVICE EMPLOYEES INTERNATIONAL UNION LOCAL 517M**

**Duration: April 18, 2016 through April 17, 2018**

**great people  
great service  
great results**



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This AGREEMENT made and entered into, by and between Chartwells School Dining Services, a division of Compass Group, Inc. for the cafeteria foodservice employees at the Midland, MI School District, (hereinafter called the "Employer"), and SERVICE EMPLOYEES INTERNATIONAL UNION LOCAL 517M (hereinafter called the "Union").

## **ARTICLE 1 – RECOGNITION**

**Section 1.** The Employer hereby recognizes the Union as the exclusive representative for collective negotiations concerning the negotiable terms and conditions of employment for all permanent employees as listed in Appendix 1.

**Section 2.** The Employer shall not abridge, add to, or change any section of this Agreement, except for any changes reached by mutual agreement, and the Employer shall not enter into any separate agreements, covenants or contracts with any individual who is part of the bargaining unit, which would abridge, add to, or change this Agreement.

**Section 3.** Excluded from the bargaining unit shall be all managers, confidential and clerical employees, professional employees, supervisors, and guards as defined in the National Labor Relations Act.

## **ARTICLE 2 – PARTNERSHIP GOALS & JOINT LABOR MGMT COMMITTEES**

### **Section 1. – Partnership Goals:**

The Employer and the Union agree that job security for the employees is best assured by growth of the business and that growth of the business is dependent on increased teamwork and productivity aimed at meeting the competitive challenges in the marketplace. The parties further agree that the most effective way of accomplishing those goals is through labor-management cooperation and a partnership between the Employer, the employees and the Union. The parties also believe that employee involvement and participation in improving the quality of their jobs and the growth of the business is an important goal of the Employer and the Union, as is building trust and improving communication between management and the employees.

Toward those goals and objectives, the parties have agreed to create Site and Regional Joint Labor Management Committees, (JLMC).

**Section 2. – Site JLMC:** The Employer and the Union agree there shall be a Site Joint Labor Management Committee consisting of no more than 3 individuals from each party. The names of the committee members shall be submitted by each party to the other, in writing. Meetings will be held at mutually agreeable times and places so as to apprise the other of problems, concerns and suggestions related to the operation, working conditions and the labor agreement, all with the aim of promoting better understanding between the parties. A written agenda shall be established for each meeting. Employees assigned to the Site JLMC shall be paid their regular hourly rate for the time spent as a committee member on the JLMC. There shall be no more than one meeting per quarter.

Such meetings shall not be construed as opening the Agreement for negotiations nor shall such meeting be considered as a step in the grievance procedure. No rights either party has under the

Grievance and Arbitration procedure or any other Article of the Agreement shall be waived by utilizing the Site JLMC including the exercise of management's rights by the Employer not in conflict with the Agreement.

Section 3. All participants on the Site Joint Labor Management Committees may be trained in interest-based problem solving before they may serve on said committees.

Section 4. The parties may jointly agree to have the Joint Labor Management Committee meetings facilitated.

### **ARTICLE 3 – RESPECT AND DIGNITY**

The Employer and Union agree that each employee and supervisory representative of the Employer shall be treated with dignity and respect. Verbal abuse, threats or harassment by employees, managers, representatives of the union, or supervisors towards each other will not be tolerated. Discipline shall be handled in a professional manner.

### **ARTICLE 4 – GRIEVANCE PROCEDURE**

Section 1. The term "Grievance" as used herein means any alleged violation, misinterpretation, or misapplication of this Agreement, and may be raised by an individual, group of individuals covered by this Agreement, or the Union on behalf of an individual or group of individuals covered by this Agreement. The claims covered by this Grievance and Arbitration Procedure include, but are not limited to, claims covered by the National Labor Relations Act and claims alleging a unilateral change in the terms and conditions of employment.

Section 2. The parties agree that grievances must be processed and resolved as rapidly as possible. The number of days indicated at each step of the grievance procedure shall be considered maximum and every effort should be made to expedite the process. Failure on the part of management to respond within the time limits shall result in a grievance being automatically moved to the next step. The time limitations may be extended on a case-by-case basis by mutual agreement. Such extensions shall be in writing.

Section 3. The following constitutes the exclusive method for resolving grievances between the parties under this Agreement, unless any step is waived or modified, in writing, by mutual consent of the Employer and the Union. Grievances involving suspensions or terminations will proceed in accordance with Step Two.

#### Step One:

Any employee believing he/she has suffered a grievance, shall, with the assistance of a union representative, discuss the matter with the Director Dining Services. In order to be a legitimate grievance, the issue must be discussed within seven (7) working days of its occurrence or when the grievant would have reasonably known of the violation. The Director Dining Services shall give an oral reply within five (5) working day of submission of the .grievance.

### Step Two:

If the grievance is not resolved after Step 1, then within five (5) working days of the answer, the grievance shall be reduced to writing and provided to the Division Manager. The written grievance should list the specific provision(s) of this Agreement alleged to have been violated and remedy sought. Within five (5) working days of the grievance being filed in writing, a meeting shall occur between the Division manager, the Chief Shop Steward and the grievant in an effort to resolve the grievance. The Division manager shall provide a written response within five (5) working days of the meeting.

### Step Three:

In the event that the grievance cannot be settled in Step Two, the written grievance may be appealed by the Grievance Representative of the Union to the Labor Relations Director of the Employer or his/her designee within ten (10) calendar days after the written decision of the District Manager was received. The appeal shall be in writing. The parties shall meet within ten (10) calendar days in an effort to resolve the grievance. The Labor Relations Director or his/her designee shall provide a written response within ten (10) calendar days of the meeting.

If the grievance is not resolved after the procedures in Step Three have been completed, the parties, by mutual agreement, may refer the matter to non-binding mediation. Such referrals shall occur within thirty (30) days after the union receives the written response from the Labor Relations Director or his/her designee. The mediator must issue a written decision within fifteen (15) days.

Grievance Mediation: A Grievance Mediation requested in accordance with Step Three of the grievance procedure shall be held within thirty (30) calendar days of the written request. The Grievance Mediation shall consist of at least one (1) Employer representative and at least one (1) Union representative plus a neutral mediator who shall act as Chairman and mediate the dispute in an attempt to have the parties reach a settlement. In the event the Employer and the Union cannot agree upon a mediator, either or both parties may apply to the Federal mediation and Conciliation Service (FMCS) to submit a list of five (5) names. Each party shall alternate in striking the list, beginning with the Employer on the first occurrence. The person whose name is not stricken shall be the mediator. Such procedure shall apply in each case. Mediation of grievances shall be governed by the following rules:

1. The grievant shall have the right to be present at the Grievance Mediation;
2. Each party shall have one (1) principal spokesperson;
3. Outside attorneys shall not participate in Grievance Mediation;
4. Any documents presented to the mediator shall be returned to the respective parties at the conclusion of the hearing;
5. Proceedings shall be informal in nature and are non-binding on the parties;
6. Rules of Evidence shall not apply and no formal record of the Grievance Mediation shall be made;
7. The mediator shall have the authority to meet separately with any person or persons but will not have the authority to compel a resolution of the grievance;
8. If no settlement is reached, the mediator shall provide the parties with a written advisory decision within twenty-four (24) hours of the mediation;



9. The mediator shall state the grounds for his/her advisory decision;
10. The Grievance Mediation procedure shall have no power to alter or amend the terms of this Agreement;
11. The cost of the mediator, if any, shall be split equally between the Employer and the Union.

In the event that a grievance which has been mediated subsequently goes to arbitration, no person serving as a mediator between the parties may serve as an arbitrator. Nothing said or done by the mediator may be referred to as arbitration. Nothing said or done by either party for the first time in the mediation hearing may be used against them as arbitration.

#### Step Four:

If the grievance cannot be satisfactorily adjusted at Step Three, the matter may be referred by the Union, (or the Company in the case of an Employer grievance), for final decision and determination to an impartial arbitrator. The parties may agree to a panel of arbitrators to hear Step Four grievances. If the parties are unable to mutually agree upon an arbitrator, a request for arbitration shall be filed in writing with the Federal Mediation and Conciliation Service (FMCS) requesting a panel of seven (7) arbitrators no later than thirty (30) calendar days following the receipt of the written Step 3 answer or the receipt of the written decision from the mediator as provided for in Step 3, paragraph 2 above.

The parties shall select an arbitrator from the FMCS panel by alternately striking names (grieving party shall strike first) until one name remains who shall be the "selected" arbitrator. The arbitrator selected through the above request for arbitration filing process shall hold a hearing promptly and shall issue a written decision not later than thirty (30) calendar days from date of the close of the hearings or, if oral hearings have been waived, then from the date on which the written final statements and proofs on issues were submitted. The decision of the arbitrator shall be final and binding upon the parties. The arbitrator shall be bound and governed by the provisions of this Agreement and the arbitrator shall be limited to the interpretation of the terms set forth in the Agreement.

Costs of the arbitrator shall be shared equally by the parties. Any other expenses incurred, including but not limited to the presentation of witnesses, shall be paid by the party incurring same.

#### Section 4.

The Employer may submit a grievance to the Union under the provisions of this Article within ten (10) calendar days after the event giving rise to the grievance has occurred. Such grievance shall be filed directly with the Union in writing at Step Three. The Union shall provide a written answer to the grievance within ten (10) calendar days of the Step Three meeting or teleconference. If such grievance is not settled, it may be submitted to mediation by mutual agreement or directly to arbitration.

#### Section 5. – Training

For purposes of implementing the procedure set forth in this Article, the parties may participate in a

joint training program in grievance mediation to be conducted by the FMCS under the sponsorship of the Joint Labor Management Committee.

**Section 6.**

To facilitate the efficient and timely administration of this Article, Union Representatives may participate in grievance investigations and meetings via telephone.

**Summary Table of Grievance Procedure**

Step	Parties Involved	Time Limits
1	Union: Grievant, Shop Steward Employer: Director Dining Services	7 Working Days: Presented orally, discussion between parties 5 Working Days: Oral answer from Director Dining Services
2	Union: Grievant, Chief Shop Steward Employer: Director Dining Services	5 Working Days: Grievance filed in writing 5 Working Days: Meeting between parties 5 Working Days: Written Response from Director Dining Services
3	Union: Grievance Representative Employer: District Manager or designee	10 Calendar Days: Written appeal to the District Manager 10 Calendar Days: Meeting between the parties 10 Calendar Days: Written Response from the District Manager or designee 30 Calendar Days: Mutual decision to seek mediation
4	Arbitration	30 Calendar Days: File request to arbitrate

## **ARTICLE 5 - DISCIPLINE AND DISCHARGE/JUST CAUSE**

**Section 1.** No non-probationary employee shall be discharged, suspended or otherwise disciplined without just cause. The Employer will promptly advise the Union of any discharge. In the event the Union claims the discharge is unjust, the grievance may be referred directly to Step 2 of the grievance procedure within 10 working days of the occurrence.

**Section 2.** An employee shall be permitted to have a Shop Steward or Union representative at any meeting with the Employer, or its agents, which meeting is for the purpose of investigating alleged misconduct by the employee that might be the basis for, or which may result in, the discharge, suspension or other disciplinary action with respect to the employee. If the employee indicates that he/she wishes a steward to be present, and one is not available, the disciplinary meeting shall be temporarily postponed unless it is an event covered in Section 4 below. In such cases, another bargaining unit person of the employee's choosing shall be asked to sit in as a witness. If it is not a Section 4 situation, the discipline shall be delayed until the employee's next shift.

**Section 3.** Disciplinary or corrective counseling notices may not be considered as a step in progressive discipline if they were written more than 12 months prior to the date of a new disciplinary or corrective counseling action. Such documents more than 12 months old may only be used as evidence that an employee was aware of a rule or policy, or to show past corrective measures taken, or as evidence of a pattern of behavior. Copies of all formal written discipline shall be provided to the Chief Shop Steward.

**Section 4.** At the final step of progressive discipline, or in the event of a single serious incident or rule violation, the employee shall be suspended pending investigation and with the intention to terminate. The Union shall be given notice of such suspension within 3 work days. The final disposition of the matter shall be made within 5 work days (Saturday and Sunday excluded), and notice of disposition shall be sent to the Union. Notices shall to be sent by registered mail or dated fax. In the event the Union claims the discharge is unjust, the grievance may be referred directly to Step 2 of the grievance procedure within 10 working days of the notice.

**Section 5.** For discipline situations that are appropriate for progressive discipline such as attendance problems or minor job performance problems, the progressive steps shall be:

1. First Written Warning
2. Second Written Warning
3. Final Written Warning and Suspension
4. Suspension pending investigation and decision to terminate

**Section 6.** Attendance issues shall be considered on a separate disciplinary track from other issues.

## **ARTICLE 6 – NON-DISCRIMINATION**

There shall be no discrimination by the parties against an employee on account of race, color, gender, age, creed, marital status, disability, sexual orientation or national origin or other protected status under applicable federal, state and local anti-discrimination laws. No employee shall be discriminated

against because of their membership in the Union or because of any lawful activities by such employees on behalf of the Union

#### **ARTICLE 7 – PROBATIONARY PERIOD**

Section 1. The first 60 calendar days of employment for all new employees shall be considered a probationary period for purposes of this Agreement. The Employer shall be entitled to extend the probationary period for an additional 30 calendar days upon written notification to the Union.

Section 2. During the aforementioned probationary period, the Employer may discharge such employee for any reason whatsoever. Any employee discharged during such probationary period shall not have recourse to the grievance procedure as set forth in this Agreement. The Employer shall have no responsibility for the re-employment of the newly engaged probationary employees if they are dismissed during the probationary period.

Section 3. Chartwells employees at Midland, MI are subject to state mandated periodic criminal background and fingerprint checks. The School District reserves the right to terminate Chartwells employees based on the results.

#### **ARTICLE 8 – SAFETY**

Section 1. The Employer will insure that the working environment and all conditions of work are maintained in a safe manner and that all safety devices and equipment required by the various health codes and other applicable statutes are supplied to maintain a safe environment.

Section 2. A Joint Safety and Health Committee (“Committee”) will be established by the Employer and the Union, composed of three (3) members of the bargaining unit selected by the Union and up to two (2) members of management selected by the Employer. The Committee shall be organized to provide assistance in identifying and eliminating potential safety hazards throughout the facility. Such hazards shall be noted and reported to the Employer. The Employer will coordinate the meetings of the Committee. This Committee will meet quarterly. The Employer will consider all of the recommendations from the Committee in good faith.

Section 3. The Employer and Union shall jointly recommend training programs for members of the health and safety committee and for employees. Additional training may be developed and implemented as deemed necessary by management.

Section 4. The Employer shall make available appropriate personal protective equipment at no cost to the employee.

#### **ARTICLE 9 – SENIORITY**

Section 1. Except as set forth in a separate provision, seniority shall be defined as length of continuous service in the bargaining unit covered by this agreement.

**Section 2.** Seniority shall govern with respect to layoff and recall, and overtime subject to the Employer's establishment of designated work schedules.

**Section 3.** In the event that two or more employees are hired on the same day their seniority shall be decided by a lottery of said employees mutually agreed to by the parties.

**Section 4.** Seniority shall be deemed broken for the following reasons:

1. A voluntary quit;
2. A discharge for cause,
3. Failure to return to work in accordance with the terms of an approved leave of absence;
4. A layoff for a period of 12 months
5. Failure to return to work within 5 days of notice sent to the last address on file by registered mail;
6. Illness or injury absence equal to the employee's length of service when the leave began or 1 year, whichever is less;
7. 2 consecutive work days no call/no show unless failure to call is due to an emergency beyond the control of the employee.

**Section 5.** At the start of each school year, the Employer shall post the full unit seniority list in each facility. Said posting shall remain posted through September 30<sup>th</sup>. Any challenges to the seniority dates on the list must be made by September 30<sup>th</sup>.

#### **ARTICLE 10 – LEAVES**

**Section 1.** Upon written notice to the Employer, an employee with at least 6 months of service may apply for a leave of absence of up to 60 calendar days. An employee must submit a written request at least 30 calendar days in advance however, the Employer will consider exceptions for unforeseen circumstances. The application shall specify the reason and the requested length of time for leave. The leave may be extended by mutual agreement of the parties in writing in advance of the conclusion of the original leave. The employee shall give a minimum of 15 calendar days notice of such request. All leaves must be approved by the Employer.

**Section 2.** For employees taking a leave of absence for medical reasons, (including maternity leave), upon showing of reasonable cause, an employee at any time may be requested to submit to a medical examination at Employer expense and upon reasonable notice. At the option of the employee the examination may be made by a physician of his/her own choosing. In this event, the employee shall bear the expense of the examination by the physician of his/her own choosing. The results must be made available to a physician of the Employer's choosing for evaluation.

**Section 3.** The continuation of insurance and the division of premium expense for insurance coverage during medical leave is controlled by the guidelines of the Family Medical Leave Act.

**Section 4.** In the event an employee is hired or appointed to short-term employment with the union, the employee shall be allowed to take leave, subject to the Employer's legitimate business needs. Such leave shall not exceed 60 calendar days. No more than 1 employee from any 1 location may be awarded such leave at a time and no more than 2 employees in the bargaining unit are eligible for such leave in a calendar year. The company shall continue to pay for the employee's benefits during such leaves provided that the Union and/or employee reimburse the company in full for such benefits. The employee shall continue to pay their share of any benefits. During such leave the Employer will continue the seniority of the employee on leave and the accrual of benefits based on seniority.

**Section 5.** Upon the Union's request, union members serving as stewards, alternate stewards or on any committees established in this contract shall be granted special training leaves to attend group trainings provided by the union. The size of the group attending such a training will not exceed the number of stewards provided for in this contract and the time period for such group training leave shall not exceed two days. Such leaves will be unpaid and will not adversely affect an employee's seniority or benefits as described in Section 4. The Union will provided the Company with 5 working days notice of such leave.

**Section 6.** An employee who enters the armed forces of the United States, or is called to active duty or military training, will be granted an unpaid leave of absence according to current state and federal laws.

**Section 7.** An employee returning from any leave shall be entitled to reinstatement to his/her position, hours and work unit unless the position has been eliminated as a result of layoffs or other legitimate business needs. In such event, the employee may use their seniority as provided for in Article 12 - Force Reductions/Bumping.

#### **ARTICLE 11 – FORCE REDUCTIONS/BUMPING**

**Section 1.** In the event of a reduction in force, the least senior person in the affected job category and building shall be the first person to be laid off. The displaced employee may bump the least senior employee in the bargaining unit in an equal or lower rated classification provided they have the seniority and are qualified to perform the work successfully with minimal training. The displaced employee without seniority to bump shall be laid off.

**Section 2.** Employees shall be recalled to their former position in inverse order as business needs dictate.

**Section 3.** Notice of recall shall be sent by registered mail to the employee's last known address on file with the company. It is the employee's responsibility to maintain up-to-date address information on file with the company. The procedure is not required for the start of the school year. Employees shall be advised when the school year concludes if employment will be available the following school year.

## **ARTICLE 12 – POSTING OF VACANCIES**

**Section 1.** All vacancies shall be posted in writing for 5 working days on internal bulletin boards in each facility. A copy of the posting shall be given to the Shop Steward. Employees shall apply for the posted vacancies by sending a written request to the Site Director. Interviews will be conducted within 10 working days of the completion of the posting period. When more than one active current employee is deemed by management to be qualified for a position, selection of employees to fill the vacancies shall be governed by seniority. The Employer shall post the original open position and one additional posting in sequence unless the successful bidder for the first posted position came from an entry-level position under this Agreement. In such instance, the Employer may hire a replacement from outside.

**Section 2.** A vacancy shall be defined as a regular position which is vacated by the separation of an employee and is one the Employer determines should be replaced; or a newly created position.

**Section 3.** Up to 45 calendar days of employment in a new job title for any existing employee will be considered a probationary period for the purpose of this Agreement. The Employer shall be entitled to extend the probationary period for an additional 30 calendar days upon written notification to the Union.

1. During the aforementioned probationary period, the employee's service in the new position may be ended by the Employer for any reason. If he or she is disqualified during probation by the Employer or, if they ask to be returned to their prior position during probation, they may not bid again for a period of 6 months.
2. Upon such disqualification, the employee shall be entitled to return to the position previously held or a substantially similar position and he/she shall suffer no loss of seniority occasioned by the promotion.
3. Employees who successfully bid for new promotional opportunities may apply for a subsequent promotional opportunity without a time bar restriction.

## **ARTICLE 13 - IMMIGRATION RIGHTS**

**Section 1.** No employee covered by this Agreement, will experience a loss of seniority, compensation, or benefits due to the submission of legally documented changes in his/her name and/or social security number.

**Section 2.** In the event that an employee has a problem with his or her right to work in the United States after completing his or her introductory or probationary period, the Employer shall notify the Union in writing prior to taking any action. Upon the Union's request received by the Employer within 48 hours of the employee's notice to the Union, the Employer agrees to meet with the Union to discuss the nature of the problem to see if a resolution can be reached.

**Section 3.** In the event that an employee is not authorized to work in the United States following his or her probationary period and his or her employment is terminated for this reason, the Employer

agrees to provide to the employee preferential hiring if the employee provides proper work documentation within 2 years of prior termination.

#### **ARTICLE 14 - ETHNIC DIVERSITY AND CULTURAL ISSUES**

Section 1. The parties recognize that recent immigrant workers are employed by the Employer and they are vital to the success of our operations. While English is recognized as the language in the work place, the Employer recognizes the right of the employees to use the language of their choice among themselves when not in front of customers/students, management and client representatives.

Section 2. The Company and the Union are committed to programs that will enhance the ability of employees who do not communicate in English as their primary language to improve that skill while balancing that with increased publication of written communication in a bi-lingual format.

Section 3. Where there is a communication difficulty with a particular employee, on request the Company will provide a translator chosen by the employee to facilitate communications so long as:

1. The employee is on the premises at the time requested;
2. The employee translates the communication of both sides so that there is full understanding by both parties of the verbal exchange;
3. Said translator may be the union steward who shall function both as translator for both parties and advisor to the employee.
4. If the translator is not the steward, he/she shall translate for both sides but shall not function in the role of steward.

#### **ARTICLE 15 - BARGAINING UNIT WORK**

Section 1. Supervisors and other non-bargaining unit employees will not perform bargaining unit work except when there are no unit employees to perform the work needed or when such is necessary for the legitimate emergencies or for the instruction of personnel.

Section 2. Leads are covered by the collective bargaining agreement. It is understood that leads regularly perform bargaining unit work. It has also been agreed that as part of the leadership role in a unit, the lead is required to report bargaining unit performance or discipline matters to management. Leads shall not discipline or do bargaining unit employee evaluations.

Section 3. Catering work is not bargaining unit work.

#### **ARTICLE 16 – NO REDUCTIONS**

No employee shall have his/her wages, benefits or other working conditions reduced as a result of the signing of this agreement unless mutually agreed upon by the parties.

#### **ARTICLE 17 - JOB DESCRIPTIONS**

Job descriptions (essential functions lists) shall be developed and maintained for each classification. The job descriptions (essential functions lists) may be reviewed periodically by the Labor Management Committee.



## **ARTICLE 18 – UNION STATUS AND MEMBERSHIP DUES CHECK-OFF**

**Section 1.** The Employer agrees to deduct bi-weekly from the wages of the employees covered under this Agreement, regular initiation fees and membership dues for the Union, as said employees individually authorize the Employer to deduct.

**Section 2.** The Employer shall remit each month to the Union, the amount of deductions made for that particular month including initiation fees, reinstatement fees, membership dues, permits and arrears, together with a list of employees with their social security numbers and gross pay amount per week/month, for whom such deductions have been made.

The list should also include the employee's location, job title, home address, status, hourly rate of pay, and date of hire. The list should indicate all official personnel actions which result in a change in status of bargaining unit members, including leaves of absence, new hires, terminations and promotions. The information shall be in computer readable electronic form. The remittance shall be forwarded not later than the 15<sup>th</sup> of the month following the month in which deductions are made.

**Section 3.** Once payroll deduction is authorized, payroll check-off shall be irrevocable for a period of one year commencing on May 1 through May 10<sup>th</sup> and automatically renewed each year thereafter, except that authorization may be withdrawn by sending written notice to the employer and a written notice by registered mail to the union during the May 1 through May 10<sup>th</sup> period annually.

**Section 4.** In order to simplify the Employer's and the Union's administration of this section, the Employer shall upon hiring of a new employee, notify the Union of the new employee's name, classification assignment and placement. The employer will release a designated steward to orientate the new hire with the Union membership sign up procedure during regular work hours without loss of pay. Any meeting of this nature would be pre-scheduled, not to exceed thirty (30) minutes, every two (2) weeks and not disrupt the services of the Employer. All new employees shall be entitled to receive a 15-minute orientation provided by the Union at the conclusion of the all-employee "pre-school year" meeting for those employees hired at the start of the school year.

**Section 5.** The Union shall certify to the Employer, in writing, the current rate of its membership dues and initiation fees. If the Union changes the rate of its membership dues, it shall give the Employer 30 day's written notice prior to the effective date of such change.

**Section 6.** The Union shall indemnify and hold the Employer harmless against any and all claims, demands, suits or other forms of liability that shall rise out of or by reason of action taken by the Employer in reliance upon said dues deduction authorization cards submitted by the Union to the Employer.

**Section 7.** The Employer shall deduct, from the gross wages or salary of each employee who voluntarily executes the political action committee (PAC) payroll deduction authorization form that is an appendix to this Agreement, the contributions at the frequency of deduction so authorized on that form, and remit those contributions to the Union at the same time that the Employer remits to the

Union the Union dues that are separately voluntarily authorized by employees to be deducted from their gross wages or salaries and remitted to the Union pursuant to this. The Employer may remit PAC contributions and Union dues to the Union by a single check or wire transfer, or by separate checks or wire transfers.

**Section 7 (continued)**

With each PAC contribution remittance the Employer shall provide the Union with a written itemization setting forth as to each contributing employee his or her name, address, occupation, rate of PAC payroll deduction by the payroll or other applicable period, and contribution amount. The parties acknowledge that the Employer's costs of administration of this PAC payroll deduction have been taken into account by the parties in their negotiation of this Agreement and have been incorporated in the wage, salary and benefits provisions of this Agreement.

**ARTICLE 19 – SHOP STEWARDS AND VISITATION**

**Section 1.** The Union shall have the right to designate a reasonable number of shop stewards who shall represent the Union for the purpose of presenting and adjusting grievances. The number of shop stewards is designated in as three (3). The union shall provide the Employer with the names of persons designated as stewards.

**Section 2.** The steward shall contact his/her supervisor in advance to determine a time when such investigation will not interfere with the steward's work and the work of the person with whom the steward wants to meet.

**Section 3.** The Union, through its representatives, shall have access and the right to visit working areas facilities in the unit where employees covered by this Agreement are assigned during working hours. However, the Union agrees that it shall not interfere with any working operations and shall contact the Site Director or his/her designee upon arrival. All visits will be scheduled in advance and SEIU representatives agree to comply with all School District Site admission standards and will have the proper state mandated credentials.

**Section 4.** The Employer shall permit the Union the reasonable use of bulletin boards and inter-department mail for the purpose of posting and disseminating information. Copies shall be provided to the Site Director in advance of posting and shall not contain inflammatory or defamatory text toward the Employer or the Employer's client.

**Section 5.** While on the job employees may wear union buttons so long as the wearing of such buttons does not obscure or interfere with the employees' uniform or create a safety hazard.

**ARTICLE 20 – SUCCESSORS AND ASSIGNS**

Should the company sell, assign or otherwise transfer any operations covered by this agreement, the company shall notify the union in writing, and it shall notify the buyer of this agreement.

following percentage of coverage for the Group Medical Insurance program which the Employer now carries: 80% for Bronze and Silver Plans, 60% for Gold Plans.

Co-pay deductions shall be made from the employee's biweekly paycheck.

#### C – Dental Coverage

Eligible employees may purchase dental coverage via the DEN50 Plan or the Dental HMO (DHMO). Eligible employees who elect health care coverage pay a premium share on a bi-weekly basis, in 18 pay periods per academic year. This provides them with year-around coverage.

#### D – Vision Coverage

Eligible employees may purchase dental coverage via the VSP Comprehensive Vision Plan or the Exam Plus Plan by paying a full premium via payroll deduction. Eligible employees who elect health care coverage pay a premium share on a bi-weekly basis, in 18 pay periods per academic year. This provides them with year-around coverage.

#### E – Dependent Life Insurance

Eligible employees may purchase dependent life insurance coverage for their dependents (spouse/domestic partner or children up to the age of 19, or up to the age of 23 if the child is a full time student) by paying the full premiums via payroll deduction. The single bi-weekly amount, in 18 pay periods per academic year, covers all the dependents the employee wishes to cover at the benefit amount selected. This provides them with year-around coverage. The employee may choose either the \$5,000 or \$10,000 level for all dependents and may not "split" benefit levels for different dependents.

#### F – Weekly Disability Benefits

Eligible employees may purchase Weekly Disability Benefits from one (1) of the following plans by paying a full premium via payroll deduction on a bi-weekly basis, in 18 pay periods per academic year.

Section 2- Family/Employment Status Changes After the initial open enrollment period employees may only change their elections once each calendar year. This open enrollment period is usually during the month of November, with an effective date of change as January 1<sup>st</sup>. The provisions of these elections and the bi-weekly payroll deduction are subject to the applicable plan descriptions and IRS regulations.

Generally, once benefit selections are made, they remain in effect for the rest of the plan year (January 1 – December 31). However, employees may change some of their choices during the year if they have a family or employment status change and notify the Employer in writing within 30 days of the change. A family/employment status change, (as currently defined by the Internal Revenue Service), includes:

1. Marriage, divorce or legal separation, (there must be a court order granting the divorce or legal separation).
2. Death of spouse or other dependent.

3. Birth or legal adoption of a child.
4. Spouse's termination or commencement of employment.
5. Employee or spouse switching from part-time to full-time status.
6. A significant change in the employee's or spouse's health care coverage due to your spouse's employment.
7. Employee or spouse taking an unpaid leave of absence.
8. Dependent reaches an age which means they are no longer eligible for benefits under Compass program.

**Section 3.** Upon termination of employment, all insurance coverage shall cease immediately with the following exceptions:

1. For employees taking leaves of absence described in Article 11, the Employer will continue insurance coverage until the end of the month in which the leave commences provided that the employee has made all premium co-payments. If a leave extends longer than the initial month, insurance coverage is governed by COBRA. Life insurance will continue for the full period of the leave.
2. For employees on union leave, see Article 11, Section 4. Life insurance will continue for the full period of the leave.
3. If an employee is granted an unpaid leave of absence in accordance with the FMLA, coverage shall continue for up to 12 weeks, provided all regularly required premium contributions are received. Life insurance will continue for the full period of the leave.

**Section 4.** An open enrollment period shall be held annually in November. Enrollment forms specific to this site shall be made available to all eligible employees during the enrollment period. Every eligible employee must complete enrollment each year in November to ensure up to date benefit selection, including beneficiary designation.

Rates are subject to change from year to year.

<b>2016 Rates</b>	<b>Bi-weekly rate for Employees</b>			
<b>Medical Plans</b>				
	<b>EE Only</b>	<b>EE + SP</b>	<b>EE + CH</b>	<b>FAM</b>
Bronze	\$53.44	\$138.66	\$106.29	\$166.00
Silver	\$64.80	\$163.29	\$125.21	\$195.47
Gold	\$140.82	\$354.61	\$271.95	\$424.46
<b>Dental Plans</b>				
Cigna Basic	\$2.08	\$4.17	\$6.25	\$7.29
Cigna Comprehensive	\$7.29	\$14.58	\$21.86	\$25.51

<b>Vision Plans</b>				
VSP Basic	\$0.84	\$1.23	\$1.25	\$1.95
VSP Comprehensive	\$5.70	\$8.33	\$8.50	\$13.16

**ARTICLE 23 – PENSION/401K**

Section 1. The Employer shall become a participating employer of the national Retirement Fund, effective June 1, 2010. The Employer shall contribute to the fund, on or before the tenth of each month, an amount per employee for each hour compensated during all payroll weeks ending in the prior calendar month, as indicated below. This amount is inclusive of the mandatory minimum increase for a preferred employer.

Effective June 1, 2013 - \$0.19

The Employer shall be required to contribute for new employees beginning the first of the month following the employee’s probationary period.

Section 2. Employees who have completed 90 days of service may participate in the Employer’s 401(k) plan, per the terms of the plan.

**ARTICLE 24 – HOURS OF WORK**

Section 1. The work year for employees shall be determined by the Employer, to be correlated with the number of student days for which food service is provided as determined by the Board of Education, plus up to 5 days before and/or after the student year, the actual number of days to be determined by the Employer. Should the Board direct the Employer to provide Food Service in excess of 10 months in a school year, the parties shall meet to discuss the impact on the collective bargaining agreement.

Section 2. It is understood that the Board may provide a summer food service program, in which event employees will be offered such work in order of seniority within a job classification and shall work as required in the summer food service program.

Section 3. The normal work week shall consist of 5 days, commencing on Monday through Friday. The work year shall be established as set forth in each year’s school calendar. The text in this Article shall not establish a guaranteed number of days to be worked in a week or the hours to be worked in a day, although the Company will provide as many full-time shifts as practicable, consistent with its business needs.

**Section 4.** The Employer reserves the right to assign or reassign shifts to personnel or to create new work hours on 1-week's notice to the employee, except in the case of an emergency. The workday shall be based on actual hours scheduled and worked. To the extent practicable, reassignments shall be made on the basis of seniority.

**Section 5.** Employees will be permitted to take breaks as follows:

- A. 6 hours or more employees: ½ hour unpaid lunch break & 10 minute break
- B. 5 hours: 10 minute break

Breaks and lunch will be scheduled by manager or designee. Employees are entitled to one free wholesome meal from food prepared that shift and that may include one (1) beverage but no packaged products.

#### **ARTICLE 25 – OVERTIME AND PREMIUM PAY**

**Section 1.** Employees performing work in excess of 40 hours per week shall be compensated at the rate of time and one-half their regular pay.

**Section 2.** Hours of work shall not be reduced during an established work week or work schedule solely for the purpose of avoiding overtime payment.

**Section 3.** For purposes of this Article, the principle of seniority will be utilized in determining the selection of employees for overtime work on a building-wide basis by job classification. The most senior employee based upon service in the building in classification for which overtime is available shall be offered overtime first and then a cycle of rotation shall occur until the list is exhausted. The cycle will then return to the most senior employee. If no volunteers respond in the building and in the job category for which overtime is available, overtime shall then be assigned in inverse seniority order by classification in the building where the overtime is occurring. This system will continue at the building level until the necessary overtime hours are filled. Any employees refusing overtime in their turn shall lose their place on that cycle of the overtime list, and shall not be eligible until the next turn on the list.

**Section 4.** Overtime shall be paid in the pay cycle following that in which the overtime is worked.

**Section 5.** Whenever possible, overtime scheduled shall be posted the day before such overtime is scheduled. Employees working overtime shall be permitted to make such necessary notification to their homes and families.

**Section 6.** Employees shall be expected to work a reasonable amount of overtime when requested.

#### **ARTICLE 26 – JURY DUTY**

When a member of the bargaining unit is summoned for jury duty, the Employer shall grant such employee time off for jury duty and will pay the employee the difference between his/her jury duty

The Employer agrees to allow employees covered by this agreement to participate with the Midland Public School employees casual Fridays, in compliance with the Chartwells handbook, that are not special occasion days when visitors are expected.

#### **ARTICLE 33 – TRAVEL ALLOWANCE**

Any employee who is required to utilize his/her own vehicle for work-related tasks at the request of management, or is requested to perform work at another location, shall receive a mileage allowance at the rate of the prevailing IRS rate in effect, or be reimbursed the appropriate fee for use of public transportation, if necessary.

#### **ARTICLE 34 - TRANSLATION AND COPYING OF AGREEMENT**

The Union will pay to have this Agreement translated into languages agreed upon by the parties. The Employer will pay to have this agreement printed, copied and distributed to all employees. The English language document shall be the controlling document in all situations.

#### **ARTICLE 35 – SEPARABILITY AND SAVINGS**

Section 1. If any provision of this Agreement or any application of this Agreement to any employee or group of employees is held invalid by operation of law or by a Court or other tribunal of competent jurisdiction, such provision shall be inoperative but all other provisions shall not be affected thereby and shall continue in full force and effect.

Section 2. The parties agree to meet promptly to discuss the impact of the affected text in Section 1 above and to create new text as may be needed. Such discussions shall not “open” the Agreement during its term.

#### **ARTICLE 36 - MANAGEMENT RIGHTS**

Section 1. Except as expressly modified by a specific provision of this Agreement, all the authority, rights and powers which the Company had prior to the signing of this Agreement are retained by the Company and remain exclusively and without limitation the rights of management. Only express modifications contained in specific provisions of this Agreement constitute limitations upon such authority, rights and powers.

Section 2. Examples of the authority, rights and powers which are hereby vested in the Company, with only such modification as is expressly stated in a specific provision of this Agreement, include, but are not limited to, the following: The right to schedule, adjust, and assign work and hours of employees; to assign and require overtime work; to determine production requirements and the methods by which such production shall be accomplished; to hire, promote, transfer, reclassify, suspend, discipline, demote, layoff or discharge employees; to determine the work to be done by the Company's employees; to determine the size of the work force and the amounts and kinds of supervision necessary; to temporarily or permanently shut down its entire operation or a portion thereof; to temporarily or permanently move its entire operation or a portion thereof to another location(s); to establish or change rules and safety standards; to establish or change work standards; to establish or change standards of quality and quantity of work; and to determine the creation,

Section 3. If the Agreement terminates in accordance with Section 1 of this Article before the parties reach agreement on the terms of a successor collective bargaining agreement, there shall be a "Cooling-Off Period" during which neither party may engage in strikes, lockout, picketing, unilateral changes in the Agreement, or other economic weapons. This Agreement shall be extended for the duration of the Cooling-Off Period. During the Cooling-Off Period, the Employer and the Union will make every reasonable effort to negotiate and agree upon a successor collective bargaining agreement. The Cooling-Off Period shall be for a minimum of 60 days, unless extended by mutual agreement of the parties. Economic improvements contained in a successor agreement that become effective upon the effective date of the successor agreement shall be retroactive to April 18, 2014 so that the employees do not suffer economic loss due to the Cooling-Off Period, unless the parties otherwise mutually agree.

SERVICE EMPLOYEES INTERNATIONAL UNION  
LOCAL 517M

CHARTWELLS  
A division of Compass Group USA, Inc.

BY:

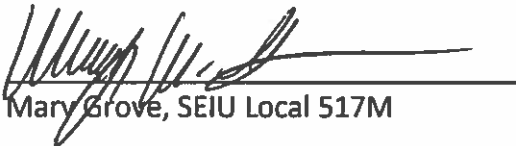


Marianne Woods, SEIU Local 517M

BY:



Mary Darnton, Chartwells



Mary Grove, SEIU Local 517M



Shawn Junior, Labor Relations



APPENDIX A – Midland, Michigan School district Unit # 18542

**Local Issues Supplement:**

**Effective upon ratification**

**Eligible employees employed by Chartwells School Dining Services at the Midland, Michigan School District**

1. New Hire Rates:

CLASSIFICATION	Hire in Wages
Production Lead	\$11.15
Lead	\$10.15
Transporter/FSW	\$10.15
FSW	\$9.25
Catering Lead	\$11.15

2. General Wage Increases – All Classifications

In each year of this Agreement, all employees who have passed their probation period shall receive the following hourly increases on the following dates:

8/31/16	2/1/17	8/31/17	2/1/18
*\$0.40	\$0.25	\$0.35	\$0.25

\*Retro-active and paid by the first pay period following ratification of this agreement

3. New Classifications:

If a new position is created, the parties will meet to determine the rate of pay for the new position.